



Communication to Legal Practitioners

Phone Bookings to take legal instructions for Bail applications

With the increased demand for legal practitioners requiring contact with defendants in custody to support an increase in bail applications, Queensland Corrective Services is taking all reasonable steps to ensure this can be achieved in a timely manner.

In order to expedite contact with your clients, telephone contact between prisoners and their legal representatives will be facilitated through a process separate to the usual videolink requests.

On the attached document you will find details for bookings contacts at each Correctional Centre. You will note the extended operating hours at some centres, which are now offering seven day per week bookings.

Legal practitioners who wish to access their clients to take instructions to bring a bail application will be prioritised for a 30 minute telephone booking. This will be facilitated using a non-recorded telephone line in a private room or booth.

PLEASE NOTE: If you request a videolink, there may be a delay in obtaining a booking as those facilities are being prioritised for court proceedings as we progress an increase in capacity.

At most centres, a booking via email request is the preferred method.

Please ensure the following information is included in the booking request, whether the request is by email or over the phone:

1. Subject line must read PHONE BOOKING - BAIL INSTRUCTIONS
2. Prisoner's name and Date of Birth (if known)
3. Legal representative's name and firm
4. Preferred date and time of appointment

Should you experience any difficulty with the booking system please contact Suzanne Cantatore (Suzanne.Cantatore@corrections.qld.gov.au) and Cassandra Cowie (Cassandra.Cowie@corrections.qld.gov.au) by email, and we will endeavour to resolve the issue at the earliest opportunity.

