
Sample 7: Letter to the motor dealer to fix a defect under the statutory warranty

(Date)

(Manager's name)
(Motor dealer's name)
(Address)

(Your name)
(Address)

Dear (Manager's name)

Notice to fix a defect under the statutory warranty

I need you to repair a defect to my car (registration number) under the statutory warranty, within the time limit required, in line with the *Motor Dealers and Chattel Auctioneers Act 2014*. I purchased the car from your dealership on (date).

The defect is (describe the problem). I understand I need to deliver the car to a repairer not more than 20km from your car dealership. Please let me know the name and address of the repairer so I can take my car there for repairs.

If I do not hear from you within five working days I will deliver my car to your car dealership.

Yours sincerely

(Your signature)
(Your name)